



Quality Policy

Eastern Guruma is committed to the reliable supply of quality products to our customers.

To achieve this Eastern Guruma will:

- Ensure a common understanding of the quality specifications for each project.
- Provide services and outcomes that meet or exceed client and regulatory requirements.
- Review project performance to identify opportunities for improvement
- Improve operational performance through the development, implementation and review of business systems.
- Promote a common quality approach to suppliers and stakeholders
- Maintain ISO 9001 (2015) accreditation and other relevant standards for management systems.
- Ensuring that project plans include quality objectives that facilitate compliance with this policy.
- Train employees in quality requirements within their area of work in accordance with this policy and review performance accordingly.

Eastern Guruma personnel will strive to achieve operational excellence through their commitment to providing quality service and continually improving efficiency throughout our business activities by following continual improvement and change management practices.

Tania Stevens
Director